



## Customer Success Story

### QuickBooks Enterprise

York Chicken Wholesale is a wholesale company and distributor of poultry and turkey products. Established in 1988, York Chicken has experienced steady growth which has led to a number of expansions involving new staff hirings and movement to larger accommodations.

In 2004, as the result of its latest growth spurt, York Chicken realized that it needed to streamline its EDI process to save time and money. At that time each invoice York Chicken needed to send out was being inputted by hand, which was time consuming, costly and tedious for the employees. York Chicken inquired with some vendors and clients regarding an integration solution and eBRIDGE SOFTWARE was referred to them.

With the eBridge integration solution, data from purchase orders sent by trading partners via EDI is automatically inputted into York Chicken's back-end accounting software, eliminating the need for the manual entry of such information. The eBridge solution then pulls this information directly from the accounting software to create and export the invoices that York Chicken had been doing by hand.

Isabel Rocha, Office Manager at York Chicken, was quick to realize the benefits of the eBridge solution. "We had one person spending half a day inputting invoices where as now it is all done in a matter of minutes," she said. Cost-savings are achieved as expenses in the form of employee salary are no longer allocated for the job of manually inputting data.

Ms. Rocha noted that the effectiveness of the invoicing process has improved "since keying errors can occur when someone is inputting info for so many hours." She added that the solution has helped to expedite payments as the client receives invoices electronically on a daily basis rather than being sent two to three times weekly.

With the eBridge solution, York Chicken has achieved the streamlined process it required, and employees have been happier that such a mechanical job of inputting data has been eliminated. Ms. Rocha found the experience with eBridge a pleasant surprise. "It was quick with minimal interruption to our daily schedule and all questions were answered," she said. "It is definitely the most time saving and cost-effective software available."

***"Absolutely a time saving device. We had one person spending half a day inputting invoices where as now it is all done in a matter of minutes," - Isabel Rocha, Office Manager, York Chicken Wholesale.***

**Company**  
York Chicken Wholesale Ltd.

**Web Site**  
[www.yorkchicken.com](http://www.yorkchicken.com)

**Location**  
Toronto, ON

**Established**  
1988

**Number of Employees**  
50

**Accounting Software**  
QuickBooks Enterprise